

Policy of the Integrated Management System

NEO-PLAST INDUSTRY d.o.o. Belgrade provides a wide range of services in the field of water treatment – from drinking water to municipal and industrial wastewater, adhering to the highest national and international standards.

To ensure continuous improvement and development, an Integrated Management System has been implemented in accordance with the requirements of ISO 9001:2015 and ISO 14001:2015 standards, significantly enhancing the quality of the organization's operations.

The policy of the Integrated Management System is based on the following elements, which represent the company's core commitments:

- Fulfilling all standards, laws, and regulations in the development and service provision processes, which are the company's business focus;
- Continuous improvement of all business processes, in line with the requirements and expectations of clients and other interested parties, and increasing their level of satisfaction;
- Providing professional training and development for employees;
- Developing partnerships with suppliers;
- Identifying all environmental aspects and controlling significant ones;
- Promoting ecological awareness among employees and working in an environmentally responsible manner;
- Systematically taking and applying measures to prevent and reduce situations that could negatively impact environmental protection and occupational health and safety.

NEO-PLAST INDUSTRY sets the goals of the integrated management system, regularly monitors, measures, and evaluates critical parameters and processes to ensure high-quality service while protecting the environment.

Continuous improvement of the Integrated Management System is based on the active participation and support of all employees.